

Upgrading HPOS 3.3 and HPOD 2.0 to HPOS 3.5 on supported Windows platforms

This technical note provides a workaround for the error that occurs while upgrading HPOS 3.3 and HPOD 2.0 to HPOS 3.5.

Platforms affected

All supported Windows platforms.

Problem

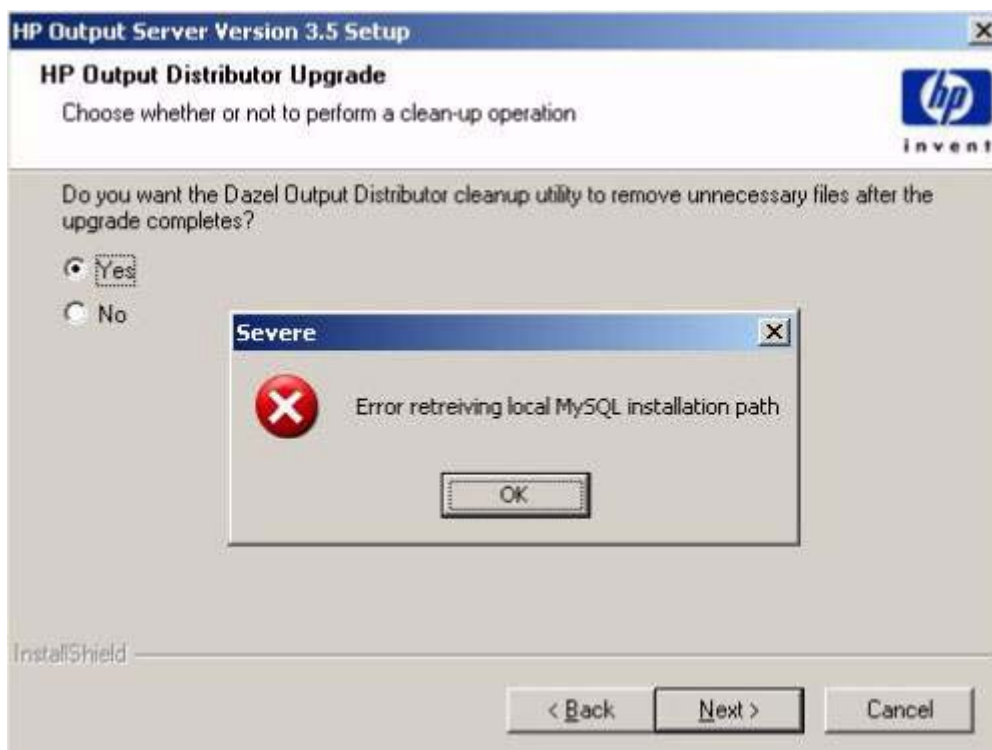
When you attempt to upgrade HPOS 3.3 and HPOD 2.0 to HPOS 3.5 with MySQL 5.0 on supported Windows platforms, the upgrade fails.

During the upgrade process, a message appears:

```
Please wait while Setup calculates the HP Output Distributor space requirement...
```

It is then followed by an error message:

```
Error retrieving local MySQL installation path
```



Workaround

Follow these steps to perform the upgrade of HPOS 3.3 and HPOD 2.0 to HPOS 3.5 with MySQL 5.0 on supported Windows platforms:

1. Download the perl script `mysql_regedit.pl` from the following location at ITRC, and save it in a temporary directory:
ftp://ftp.itrc.hp.com/product_patches/hpom/hpos/scripts/scripts_for_3.5/
2. Open a command prompt window and change directory to the temporary directory.
3. From the command prompt, add a MySQL 4.1 entry into the registry by running the perl script as follows:
`perl mysql_regedit.pl -a`
4. Run the `setup.exe` program to upgrade HPOS 3.3 and HPOD 2.0 to HPOS 3.5 with MySQL 5.0.

NOTE: For more information about the upgrade process from HPOS 3.3 to HPOS 3.5, refer to the *Installation and Configuration Guide* for HP Output Server.

5. From the command prompt, remove the MySQL 4.1 entry from the registry by running the perl script as follows:
`perl mysql_regedit.pl -d`

NOTE: When you run the perl script `mysql_regedit.pl` without any options, the script usage is displayed.
